

26th November 2020

Results of New Parent Survey November 2020

Dear Parents and Carers,

Thank you to all of the new parents who responded to our recent survey to find out your experience prior to and since joining the school in September. We know that in the current COVID-19 pandemic we are operating in a very restricted way regarding visits and interactions, therefore, your effort to provide honest feedback is so important to us.

We are pleased to have had a 65% response rate and which we hope reflects the year group. We will use the data to support the future planning for new starters and also the how we continue and develop our interaction with you.

A fabulous 95% of respondents rated their overall experience of the school so far as 'Good or Excellent' and that their child 'feels safe and happy at school', 97% 'Would Recommend Watling Park to a friend' and 92% of parents 'Agree or Strongly Agree' that we are delivering 'High Quality Teaching'.

100% of respondents said their child had settled in 'Very Well' or 'Well' to school and we are so pleased to share with you a few feedback quotes:

- *"I am so happy with this school; my son learns very well."*
- *"My child loves her new school and enjoys attending."*
- *"Watling Park is a fantastic school with fantastic teachers!"*

The following table lists the some other questions in the survey where respondents chose either 'Strongly Agree' or 'Agree'.

Question	%
The school ensures good discipline in my child /ren	92%
The school provides a high quality outdoor environment for learning and play	92%
There is a good quality of day-to-day communication between school and home	87%

Areas for Improvement

I really appreciate the time taken to complete the survey, especially as we know starting school is a huge experience for all and can often be stressful. I have identified the following areas to consider for our School Induction Plan for next year to continue to improve our processes:

- ❖ **Communications:** It is important that as new parents to our school you feel you are able to ask questions and get timely answers. It was lovely to see the many positive responses about the communications from the school and we do aim to try to get the right measure when giving parents information without overwhelming you, however, there was a response that raised a concern about emails not being responded to which I will follow up.
- ❖ I also recognise the challenges around the drop off and collection routines linked to the current situation. We are constantly reviewing the situation and are very hopeful that we will be able to return to some sort of normality sooner rather than later.

We hope you all will take a few minutes to review the full survey results (attached) and if in meantime, if you have any questions please do not hesitate to contact me.

With best wishes,

Sally Quartson
Headteacher